


**Requirement:** In terms of Order number 3379 dated 22.08.2024 the process of linking and delinking of Aadhaar with ration cards has been revised. Salient features of the order are:

1. Aadhaar being used multiple times for linking with multiple cards will be locked from future use.
2. Any mismatch in RCMS name & Aadhaar name during e KYC from any avenue shall be sent to CPC for verification.
3. Aadhaar linked with any active DRC cannot be delinked from anywhere else except the login of Area Inspector/SCFS/RO.
4. This User manual deals with the Aadhaar delinking process.

Area Inspector /SCFS/RO logs into Supply Chain portal and selects menu- “ Delink Aadhaar”.The following four options as shown below will be displayed:

WBPDS5 BlockInspector

## Aadhaar Delink from Ration Card


Select one Aadhaar Delinking option.

- Applicant's aadhaar card is linked with another person's DRC.**
- Applicant's ration card is linked with another person's Aadhaar and the applicant has brought his own aadhaar.**
- Applicant's ration card is linked with another person's Aadhaar and the applicant does not have aadhaar.**
- Applicant's ration card is linked with another person's Aadhaar and the applicant has aadhaar but e KYC cannot be done.**

**Applicant's Aadhaar Number \***

SEARCH

First option shall be selected when the person's Aadhaar is linked with another person's DRC and normal e KYC to activate the card is not possible or the person does not have any ration Card. System shall ask to enter the person's 12 digit Aadhaar number as shown below:

WBPDS5 BlockInspector

## Aadhaar Delink from Ration Card

Select one Aadhaar Delinking option.

- Applicant's aadhaar card is linked with another person's DRC.**
- Applicant's ration card is linked with another person's Aadhaar and the applicant has brought his own aadhaar.**
- Applicant's ration card is linked with another person's Aadhaar and the applicant does not have aadhaar.**
- Applicant's ration card is linked with another person's Aadhaar and the applicant has aadhaar but e KYC cannot be done.**

**Applicant's Aadhaar Number \***

On entering the Aadhaar and searching the Ration card details with which the Aadhaar is presently linked shall be displayed. The official shall check whether the present linking seems to be wrong. If he/she believes that the present linking is wrong he/she shall select the device being used for e KYC & then do e KYC.

The screenshot shows a web browser window with the URL `localhost:51285/rationCard_Apply/AadhaarDelink.aspx`. The page title is "Aadhaar Delink from Ration Card". The user is logged in as "WBPDS5 BlockInspector".

**Ration Card Details**

Sl.No.	RC NUMBER	RC CATEGORY	NAME	FATHERNAME	Aadhaar Number	NAME IN ADHARCARD	MOBILE NO
1	0533726739	RKSY-I	RAJAT SUBHRA DEY	Sanatan Dey	818731543601	Rajat Subhra Dey	9932307058

**eKYC**

Select Ekyc Device (Fingerprint Scanner) \*

Fingerprint Scanner | Status : READY(Precision - L1 Biometrii) | 818731543601 | Capture Fingerprint

I do hereby give consent to use my Aadhaar number for authentication with UIDAI.

Do-eKYC

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On successful e KYC the aadhaar details shall be displayed. The official shall select the certificate check box and select the button “Verify and Delink”. He can also cancel the process to stop delinking by selecting the “Cancel & Reset” button.

localhost:51285/rationCard\_Apply/AadhaarDelink.aspx


WBPD55 BlockInspector Logout

## Aadhaar Delink from Ration Card

Ration Card Details

Sl.No.	RC NUMBER	RC CATEGORY	NAME	FATHERNAME	Aadhaar Number	NAME IN ADHARCARD	MOBILE NO
1	0533726739	RKSY-I	RAJAT SUBHRA DEY	Sanatan Dey	818731543601	Rajat Subhra Dey	9932307058

Aadhaar Card Details



Name : Rajat Subhra Dey  
 C/o : N/A  
 DOB : 03-02-1985  
 District : Hooghly  
 PIN : 712616

I the area Inspector, certify that I have seen the applicant and present linking of DRC with Aadhaar is wrong.

On selecting the “**Verify and Delink**” button the screen as below shall be displayed showing- “**Aadhaar Delinking done and present DRC deactivated**”.

← → ↻ ⓘ localhost:51285/rationCard\_Apply/AadhaarDelink.aspx 🔍 ☆ 👤 ⋮

WBPD5 BlockInspector Logout

## Aadhaar Delink from Ration Card

Message

**Aadhaar delinking done sucessfully and DRC deactivated.**

OK and Reset

- Verify Duplicate/Death/Inelig
- RC Approval (Online)
- RC Approval (Offline)
- Aadhaar Linking
- Mobile Linking Report
- Undistributed Card
- Check Status
- Administration
- FPS Vacancy
- Common Application Form
- Ration Card - Process
- Reports
- S.K.Oil Dealer Database
- Death Data

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In case the applicant visiting the office has a ration card which is linked with another person's aadhaar and the person has also brought his own Aadhaar the second option shall be selected by the official. On selecting, system will ask to enter the ration card number.

The screenshot shows a web browser window with the URL `wbps.wb.gov.in/(S(kdlvdkzqqt2wf14ie23zjto))/RationCard_Apply/AadhaarDelink.aspx?%3f`. The page title is "Aadhaar Delink from Ration Card". The user is logged in as "BlockInspector". The main content area displays a form with the following elements:

- Header: "Aadhaar Delink from Ration Card"
- Instruction: "Select one Aadhaar Delinking option."
- Radio button options:
  - Applicant's aadhaar card is linked with another person's DRC.
  - Applicant's ration card is linked with another person's Aadhaar and the applicant has brought his own aadhaar.
  - Applicant's ration card is linked with another person's Aadhaar and the applicant does not have aadhaar.
  - Applicant's ration card is linked with another person's Aadhaar and the applicant has aadhaar but e KYC cannot be done.
- Form field: "Applicant's Ration Card Number \*" with a text input box containing the placeholder "Enter 10 digits RC Number".
- Button: "SEARCH"

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The entered DRC details shall be displayed as below & the official after being satisfied that the present linking is wrong shall have to enter the applicant's Aadhaar card number. There after he/she shall do e KYC

The screenshot displays a web application interface for managing Ration Cards and Aadhaar linking. The browser address bar shows the URL: localhost:51285/rationCard\_Apply/AadhaarDelink.aspx. The user is logged in as WBPDS5 BlockInspector.

The main heading is "Aadhaar Delink from Ration Card". Below this, the "Ration Card Details" section shows a table with the following data:

SL.No.	RC NUMBER	RC CATEGORY	NAME	FATHERNAME	Aadhaar Number	NAME IN ADHARCARD	MOBILE NO
1	0533726739	RKSY-I	RAJAT SUBHRA DEY	Sanatan Dey	818731543601	Rajat Subhra Dey	9932307058

The "EKYC" section contains a form for selecting an Ekyc Device (Fingerprint Scanner) and entering the Aadhaar Number. A dropdown menu is open, showing two options:

- SELECT OPTION
- Fingerprint Scanner | Status : NOTREADY(Precision - L1 Biometric Scanner not connected)

The "Capture Fingerprint" button is visible next to the "Enter 12 digits Aadhaar Number" input field.

At the bottom of the page, it is noted: "Developed by Department Of Food & Supplies." and "Version 2.0".

On successful e KYC, the official shall select- “Verify and Delink” if he/she is satisfied that present seeding is wrong. In case of any confusion he/she may select “cancel and Reset” button.

localhost:51285/rationCard\_Apply/AadhaarDelink.aspx


WBPDS5 BlockInspector Logout

### Aadhaar Delink from Ration Card

Ration Card Details

Sl.No.	RC NUMBER	RC CATEGORY	NAME	FATHERNAME	Aadhaar Number	NAME IN ADHARCARD	MOBILE NO
1	0533726739	RKSY-I	RAJAT SUBHRA DEY	Sanatan Dey	818731543601	Rajat Subhra Dey	9932307058

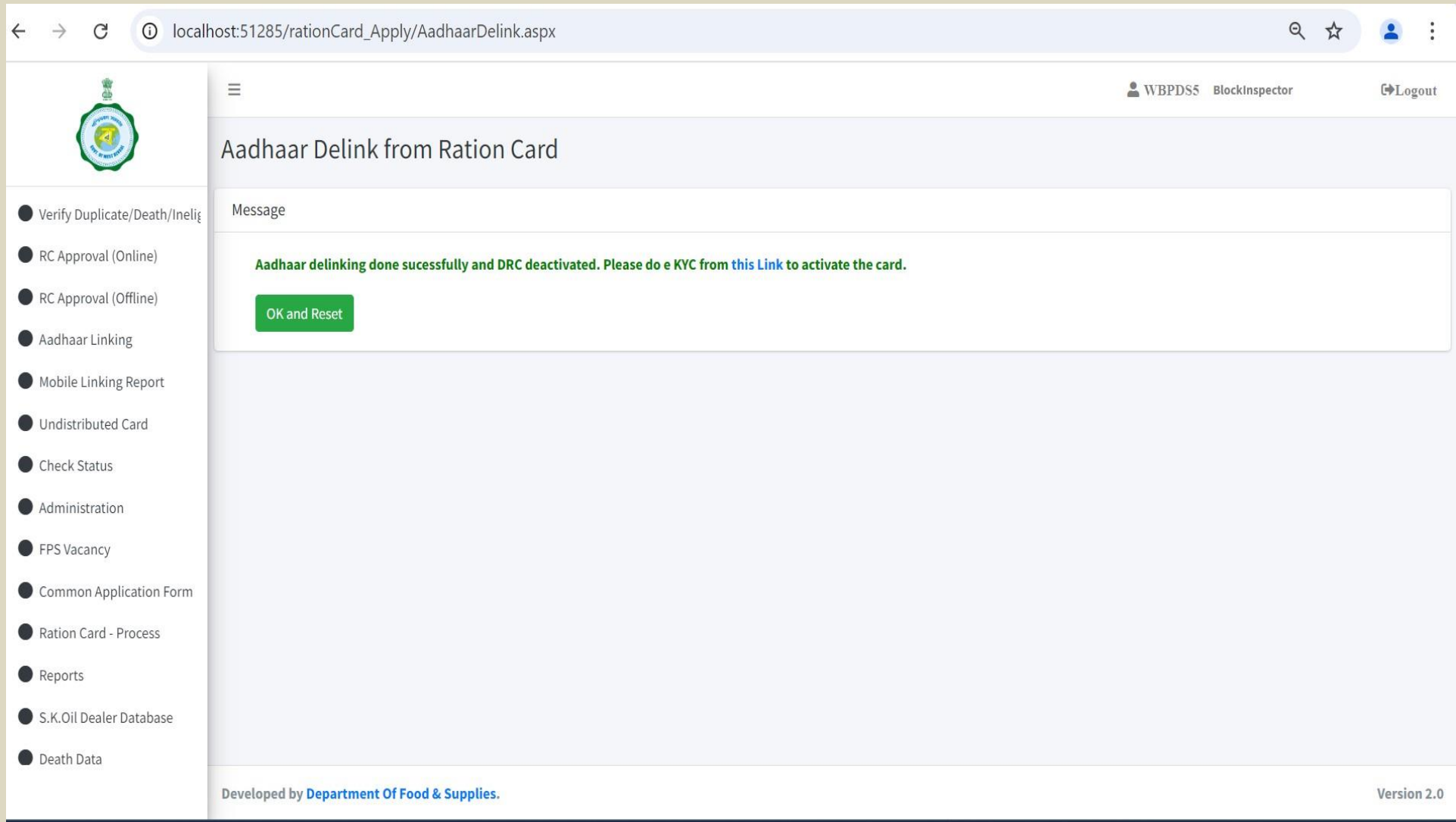
Aadhaar Card Details



Name : Rajat Subhra Dey  
 C/o : N/A  
 DOB : 03-02-1985  
 District : Hooghly  
 PIN : 712616

the area Inspector, certify that I have seen the applicant and present linking of DRC with Aadhaar is wrong.

On selecting the “**Verify and Delink**” button the screen as below shall be displayed showing- “**Aadhaar Delinking done and present DRC deactivated**”. As the person has a ration card and it needs to be seeded with proper Aadhaar, it can be done through the e KYC link given.



The screenshot displays a web browser window with the URL `localhost:51285/rationCard_Apply/AadhaarDelink.aspx`. The page title is "Aadhaar Delink from Ration Card". The user is logged in as "WBPDS5 BlockInspector" and has a "Logout" option. A message box contains the text: "Aadhaar delinking done sucessfully and DRC deactivated. Please do e KYC from [this Link](#) to activate the card." Below the message is a green button labeled "OK and Reset". The left sidebar contains a menu with the following items: Verify Duplicate/Death/Inelig, RC Approval (Online), RC Approval (Offline), Aadhaar Linking, Mobile Linking Report, Undistributed Card, Check Status, Administration, FPS Vacancy, Common Application Form, Ration Card - Process, Reports, S.K.Oil Dealer Database, and Death Data. The footer indicates the application was developed by the Department of Food & Supplies and is Version 2.0.

In case the applicant's ration card is linked with another person's aadhaar and the applicant does not have aadhaar, the official shall select the third option and enter the ration card number.

The screenshot shows a web browser window with the URL `wbpd5.wb.gov.in/(S(kdlvdkzqqt2wf14ie23zjto))/RationCard_Apply/AadhaarDelink.aspx?%3f`. The page title is "Aadhaar Delink from Ration Card". The user is logged in as "WBPDS5 BlockInspector". The page contains a form with the following elements:

- Header: WBPDS5 BlockInspector, Please Select, Logout
- Section Header: Aadhaar Delink from Ration Card
- Text: Select one Aadhaar Delinking option.
- Radio Button Options:
  - Applicant's aadhaar card is linked with another person's DRC.
  - Applicant's ration card is linked with another person's Aadhaar and the applicant has brought his own aadhaar.
  - Applicant's ration card is linked with another person's Aadhaar and the applicant does not have aadhaar.
  - Applicant's ration card is linked with another person's Aadhaar and the applicant has aadhaar but e KYC cannot be done.
- Text: Applicant's Ration Card Number \*
- Text Input: Enter 10 digits RC Number
- Button: SEARCH

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localhost:51285/rationCard\_Apply/AadhaarDelink.aspx

WBPD55 BlockInspector Logout

## Aadhaar Delink from Ration Card

Ration Card Details

Sl.No.	RC NUMBER	RC CATEGORY	NAME	FATHERNAME	Aadhaar Number	NAME IN ADHARCARD	MOBILE NO
1	0533726739	RKSY-I	RAJAT SUBHRA DEY	Sanatan Dey	818731543601	Rajat Subhra Dey	9932307058

Exemptions

**Type of Exemption**

Select Mode

- Select Mode
- Missing fingers/fingerprint
- Primitive tribal(Lodha, Birhor & Toto) having no aadhaar
- Staying in a charitable home/orphanage
- Beneficiary age is below 5 years
- Being a Deprived Woman
- Above 5 & does not fall under any exemption category

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The following options of exemptions will be displayed-**1. Missing Finger/fingerprint** **2. Primitive Tribal (Lodha, Birhor & Toto)** **3. Staying in a charitable home/orphanage** **4. Beneficiary age below 5 years** **5. Being a Deprived woman** **6. Above 5 and does not fall under any of the above.**

On selecting any of the first five options a certificate has to be uploaded certifying the case by the official and the Aadhaar would be delinked but the card would remain active

The screenshot shows a web browser window with the URL `localhost:51285/rationCard_Apply/AadhaarDelink.aspx`. The page title is "Aadhaar Delink from Ration Card". The user is logged in as "WBPD55 BlockInspector".

**Ration Card Details**

Sl.No.	RC NUMBER	RC CATEGORY	NAME	FATHERNAME	Aadhaar Number	NAME IN ADHARCARD	MOBILE NO
1	0533726739	RKSY-I	RAJAT SUBHRA DEY	Sanatan Dey	818731543601	Rajat Subhra Dey	9932307058

**Exemptions**

**Type of Exemption**

**I have visited the home / seen the DRC holder and have satisfied myself that the claim as per the selected option is true.**

**Upload Certificate**  
 No file chosen

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On selecting the 6<sup>th</sup> option- “Above 5 and does not fall under any of the above” the system will give a link to deactivate the card and delink the existing Aadhaar as shown below.

The screenshot shows a web browser window with the URL `localhost:51285/rationCard_Apply/AadhaarDelink.aspx`. The page title is "Aadhaar Delink from Ration Card". The user is logged in as "WBPDS5 BlockInspector" and can click "Logout".

The main content area is titled "Aadhaar Delink from Ration Card" and contains a section for "Ration Card Details" with a table of data:

Sl.No.	RC NUMBER	RC CATEGORY	NAME	FATHERNAME	Aadhaar Number	NAME IN ADHARCARD	MOBILE NO
1	0533726739	RKSY-I	RAJAT SUBHRA DEY	Sanatan Dey	818731543601	Rajat Subhra Dey	9932307058

Below the table is an "Exemptions" section with a dropdown menu for "Type of Exemption" set to "Above 5 & does not fall under any exemption category".

A message states: "To delink Aadhaar please click on [this Link](#)."

The footer of the page includes "Developed by Department Of Food & Supplies." and "Version 2.0".

- Verify Duplicate/Death/Inelig
- RC Approval (Online)
- RC Approval (Offline)
- Aadhaar Linking
- Mobile Linking Report
- Undistributed Card
- Check Status
- Administration
- FPS Vacancy
- Common Application Form
- Ration Card - Process
- Reports
- S.K.Oil Dealer Database
- Death Data

If the applicant's ration card is linked with some other person's aadhaar and inspite of having aadhaar e KYC cannot be done then the the 4<sup>th</sup> option shall be selected and the applicant's ration Card number shall be entered.

The screenshot shows a web browser window with the URL `wbpds.wb.gov.in/(S(kdlvdkzqqt2wf14ie23zjto))/RationCard_Apply/AadhaarDelink.aspx?%3f`. The page title is "Aadhaar Delink from Ration Card". The user is logged in as "WBPDS5 BlockInspector". The page contains a form with the following elements:

- Header: "Aadhaar Delink from Ration Card"
- Text: "Select one Aadhaar Delinking option."
- Radio button options:
  - Applicant's aadhaar card is linked with another person's DRC.
  - Applicant's ration card is linked with another person's Aadhaar and the applicant has brought his own aadhaar.
  - Applicant's ration card is linked with another person's Aadhaar and the applicant does not have aadhaar.
  - Applicant's ration card is linked with another person's Aadhaar and the applicant has aadhaar but e KYC cannot be done.
- Text: "Applicant's Ration Card Number \*"
- Text input field: "Enter 10 digits RC Number"
- Button: "SEARCH"

At the bottom of the page, it says "Developed by Department Of Food & Supplies." and "Version 2.0".



The two options shown below shall be displayed for doing Demo Authentication.

The screenshot displays a web application interface for 'Aadhaar Delink from Ration Card'. The browser address bar shows the URL: localhost:51285/rationCard\_Apply/AadhaarDelink.aspx. The user is logged in as 'WBPD55 BlockInspector'.

The main content area is titled 'Aadhaar Delink from Ration Card' and contains a section for 'Ration Card Details' with the following table:

Sl.No.	RC NUMBER	RC CATEGORY	NAME	FATHERNAME	Aadhaar Number	NAME IN ADHARCARD	MOBILE NO
1	0533726739	RKSY-I	RAJAT SUBHRA DEY	Sanatan Dey	818731543601	Rajat Subhra Dey	9932307058

Below the table is an 'Exemptions' section with a dropdown menu for 'Type of Exemption'. The dropdown is open, showing three options: 'Select Mode', 'Demographic Authentication', and 'Aadhaar enrollment number'. The 'Demographic Authentication' option is highlighted in blue.

The footer of the page indicates it was developed by the Department Of Food & Supplies and is Version 2.0.

Then system will ask the official to enter the Aadhaar number of the applicant. Name as in RCMS shall be displayed. In case demo authentication is successful the existing aadhaar shall be delinked and the entered aadhaar shall be seeded with the card.

The screenshot shows a web browser window with the URL `localhost:51285/rationCard_Apply/AadhaarDelink.aspx`. The page title is "Aadhaar Delink from Ration Card". The user is logged in as "WBPD55 BlockInspector" and can click "Logout".

The main content area is titled "Aadhaar Delink from Ration Card" and contains a section for "Ration Card Details" with the following table:

Sl.No.	RC NUMBER	RC CATEGORY	NAME	FATHERNAME	Aadhaar Number	NAME IN ADHARCARD	MOBILE NO
1	0533726739	RKSY-I	RAJAT SUBHRA DEY	Sanatan Dey	818731543601	Rajat Subhra Dey	9932307058

Below the table is an "Exemptions" section with a dropdown menu for "Type of Exemption" set to "Demographic Authentication".

At the bottom of the form, there are two input fields: "Enter Aadhar Card No" (containing "Aadhaar Card No") and "Name as per RCMS" (containing "RAJAT SUBHRA DEY"). A blue button labeled "CHECK DEMOAUTH" is positioned to the right of the name field.

The footer of the page includes "Developed by Department Of Food & Supplies." on the left and "Version 2.0" on the right.

**In case the applicant's card is deactivated the following screen shall be shown with a link to do e KYC and activate the card.**

The screenshot shows a web browser window with the URL `localhost:51285/rationCard_Apply/AadhaarDelink.aspx`. The page title is "Aadhaar Delink from Ration Card". The user is logged in as "WBPDS5 BlockInspector" and can click "Logout".

The main content area is titled "Aadhaar Delink from Ration Card" and contains a section for "Ration Card Details". This section displays a table with the following data:

Sl.No.	RC NUMBER	RC CATEGORY	NAME	FATHERNAME	Aadhaar Number	NAME IN ADHARCARD	MOBILE NO
1	0533726739	RKSY-I	RAJAT SUBHRA DEY	Sanatan Dey	818731543601	Rajat Subhra Dey	9932307058

Below the table, there is a "Message" section with the following text:

**This card is deactivated. Please do e KYC from [this Link](#) with correct Aadhaar to activate the card.**

The footer of the page contains the text "Developed by Department Of Food & Supplies." and "Version 2.0".

If the applicant's card is deactivated because of surrender on death or the aadhaar is locked due to multiple use the screen as shown below will be displayed. Applicant in such cases has to visit the office of the SCFS/RO for unlocking the Card.

The screenshot shows a web browser window with the URL `localhost:51285/rationCard_Apply/AadhaarDelink.aspx`. The page title is "Aadhaar Delink from Ration Card". The user is logged in as "WBPDS5 BlockInspector".

**Ration Card Details**

Sl.No.	RC NUMBER	RC CATEGORY	NAME	FATHERNAME	Aadhaar Number	NAME IN ADHARCARD	MOBILE NO
1	0533726739	RKSY-I	RAJAT SUBHRA DEY	Sanatan Dey	818731543601	Rajat Subhra Dey	9932307058

**Message**

**This card is deactivated due to surrender/ death flag / locked due to multiple use. SCFS/RO can unlock from Unlocking Menu.**

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